

Miele Operations & Payment Solutions GmbH

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appWash service agreement

The appWash PAY service concept is subject to a transaction-based service fee. A washing or drying process started by the user is regarded as a transaction. At the end of the month, the fee is offset directly against the turnover of the respective laundry room as part of the invoicing process.

Service fee

Machine	unit	Fee (plus VAT)
Washing machine	per transaction	0,30 EUR
Dryer	per transaction	0,30 EUR

Monthly hardware rental fee (unless purchased)

Per unit	Feature	Fee (plus VAT)	Fee (plus VAT)
1	Cloud networking	Online networking of the machines	12,50 EUR
1	appWash App	Reserve, book and pay	0 EUR
1	appWash tap & go	Book and pay at the terminal	6,50 EUR